ARUN DISTRICT COUNCIL

HOUSING & CUSTOMER SERVICES WORKING GROUP - 3 JULY 2014

Decision Paper

Subject : ROUGH SLEEPER & COLD WEATHER PROVISION - UPDATE

Report by : Brian Pople Report date: June 2014

EXECUTIVE SUMMARY

This report provides an update on the Nightshelter operation at Glenlogie, along with steps that are being taken to secure funding for its future operation.

RECOMMENDATIONS

That Housing & Customer Services Working Group:-

- 1. Note the report
- 2. Support the work with Stonepillow to seek further sources of funding

1.0 <u>INTRODUCTION</u>

- 1.1 Following the operation of the 6 month trial of the Nightshelter at Glenlogie which has already proven to be successful in terms of providing help and assistance to street homeless a further extension to the service has approval for a further 2 months in order that the service can be monitored in terms of any impact as a result of clients who will be using the newly refurbished accommodation in the upper floors with effect from May 2014.
- 1.2 In the interim, given the success that has been had with the service, it was concluded that it would be sensible to extend the service for a further 12 months, with a review to go back to Cabinet after 6 months, which will take effect in October 2014. Funding arrangements for the extended operation was approved via the appropriate Cabinet Member with an Individual Cabinet Member decision dated 1st May 2014.

2.0 UPDATE

- 2.1 Below are details on the activity at the Nightshelter at Glenlogie:-
 - the hostel has been running at 95% occupancy (there are 11 beds available)
 - since opening in November 2013, Glenlogie has seen 31 clients move on in a positive way. Some have been at the hostel for a short time and the

- accommodation has provided a safe place to catch their breath and support them to negotiate going back home, or moving back to their local area. Other residents have been at the hostel for a longer term
- Move on destinations demonstrate the added value and also the complex nature of individuals – not a 'one size fits all'!
 - 7 have moved into the private rented sector
 - 4 have moved into Housing 1st (specialist supported housing)
 - 3 have moved into supported living with Stonepillow
 - 4 have moved with Bognor Housing Trust (supported housing)
 - 3 into Sands (residential rehabilitation unit)
 - 7 back in with family/partner
 - 3 into residential detox secondary support (medical setting)
- 2.2 The Hub, which provides 3 daytime surgeries per week and gives assistance with signposting and support, has also seen significant numbers of clients. Over 80 individuals have been seen through the daytime hub. On average, 20% of the clients are female. There have been 4 x A10 clients at the hostel. However, at the Hub there have been around 20, making about 25% of all clients A10.
- 2.3 The reasons for the difference in A10 clients staying at the hostel and using the Hub include:-
 - Many A10 clients are not eligible for Housing Benefit (Stonepillow is working with Arun District Council to secure funds to allow them in for short term stabilisation)
 - The A10 clients we are seeing may not be prepared to go without drink all night and Stonepillow does not allow drinking on the premises
 - Some clients are agricultural workers and work overnight (some rough sleeping A10 clients who do work come in and try and sleep at the Hub to recover for their next night shift)
- 2.4 The Street Multi-Agency Risk Assessment Conference, which is chaired by Stonepillow, is working well with good input being received from the Police and Arun District Council. This helps ensure that the most up-to-date information is held on clients and helps various agencies for work and support.
- 2.5 Stonepillow are supporting other initiatives which help to add value. This includes 3-4 clients per week being driven to 'Restore', the social enterprise operation in Chichester. This helps clients to re-engage with the world of work. Stonepillow are currently waiting on Arun District Council granting planning permission for a similar service to be developed at a site in Littlehampton.

3.0 REVIEW

3.1 A further review of the operation of the service delivered by Stonepillow will be brought back to the Working Group, prior to consideration by Cabinet. Work will also continue with Stonepillow to try and identify other sources of funding which will

assist in ensuring the future sustainability of a service that is clearly needed within the district.

Background Papers: None

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